

Teleconference:

Board of Directors Minutes Wednesday January 13, 2016 Executive Boardroom

In Attendance: Barb Cooney Chair

Michael Boyce Vice-Chair Michael Nettleton Past-Chair JoAnne Butler Member

Dr. Ian Dawe Ex-Officio Member, PIC

Viraj Desai Member
Michael Dewson Member
Dale Goldhawk Member
Judy Geary Member
Tahira Hassan Member

Dr. Daniela Hlousek Ex-Officio Member, MSA President

Paul McDevitt Member

Karim Mamdani Ex-Officio Member, Secretary and CEO

Dr. Barbara Mildon Ex-Officio Member, CNE

Ted Moroz Member Scott Dudgeon Member

Absent: Surinder Razdan Member

Staff: John Chen VP Finance & Support Services

Sheila Neuburger EVP Clinical Services Linda Henry CEO, Foundation

Recording Secretary: Pam Porter Corporate Executive Assistant

| No. | Agenda Item | Action / Decision |
|-----|--|-------------------|
| Α. | Education Session on Medical Bylaw | |
| | ■ B. Cooney introduced M. Watts, here to provide a broad | |
| | overview of medical staff bylaw, the Board's responsibilities | |
| | and the credentialing process. | |
| | Boards' oversight of medical staff related to fiduciary duty and | |
| | duty of care. How you effectively govern is through your | |
| | Mission, Vision and Values. Incumbent to know what | |
| | stakeholders expect of you as a Board. | |
| | Board policy identifies 9 aspects of duties of the board, one of | |
| | which is credentialing of the medical staff. Oversight of | |
| | professional staff includes medical staff appointment and re- | |
| | appointment. It is a requirement of the Board to ensure that | |
| | qualifications and credentials meet the expectations of the | |
| | Board. | |
| | Under the PHA the board establishes the MAC. The CEO is | |
| | responsible for ensuring PHA regulations and bylaws of the | |
| | hospital are being adhered to. If the board wants to make | |
| | changes to the professional bylaw there is a process to be | |
| | followed through MAC then to the Board for approval. | |

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| | Primary responsibility under the PHA is patient safety through | |
| | quality of care and conduct. | |
| | Utilization in order to balance the budget requires how a | |
| | physician manages resources. | |
| | External benchmarking is done to ensure best practices. | |
| | • Each program chair is responsible for program quality of care | |
| | and through the PIC report to the board. The board should ensure that the hospital and medical staff have | |
| | The board should ensure that the hospital and medical start have | |
| | clear understanding of the vision, mission, and goals for the hospital and how these impact the strategic plan and the | |
| | directions of the priority programs. | |
| | Discussion: | |
| | HSAA and ECFAA provide clear direction in regard to clinical | |
| | priorities and accountability to the community. | |
| | Staff are considered stakeholders in that it's our responsibility to | |
| | protect and provide a safe working environment. | |
| 1. | Welcome & Call to Order | |
| " | Meeting called to order by B. Cooney at 19:17 | |
| | B. Cooney introduced Dr. Daniela Hlousek who will now sit on | |
| | the board as an ex-officio member in her role as the new | |
| | President of the Medical Staff Association. | |
| | Board members introduced themselves and provided a brief bio. | |
| | Appreciation expresses to Dr. Coleman for her participation on | |
| | the Board in 2015. | |
| 2 | Declaration of Conflict of Interest: | |
| | No conflicts to declare | |
| 3. | Confirmation of Agenda | Moved by M. Nettleton |
| . | Communition of riginal | Seconded J. Geary |
| | | Carried |
| 4. | Consent Agenda Appendix A: | |
| | a) Minutes of the November 4, 2015 Board Meeting | |
| | b) Audit & Compliance Report of the Nov. 6-15 Meeting | |
| | c) Finance & Quality Report of the Nov. 25-15 Meeting | |
| | d) Governance & Compensation Report of the Nov. 18-15 | |
| | Meeting | |
| | | |
| | Motion: | Moved by P. McDevitt |
| | That the Consent Agenda be approved as presented in Appendix | Seconded by M. Nettleton |
| 5. | A. Chair's Remarks | Carried |
| 5. | • On December 4 th K. Mamdani, myself and John Hoyt provided | |
| | an OHA hosted webinar on achieving stage 7. Topics covered | |
| | were; purpose for adopting the HIMSS method, the processes and | |
| | lesson learned. | |
| | PIC recruitment update— stakeholders have been consulted and | |
| | we have provided feedback to Promeus on the PIC position | |
| | profile. | |
| | K. Mamdani has arranged speakers for the February and March | |
| | Board meetings: Matt Anderson on the Primary Care Report, and | |
| Į. | Dourd meetings. That I macroon on the I finding Care report, and | |

| | Arlene Astell will speak on the recovery philosophy within the dementia context. | |
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| 6. | Reports | |
| 6.1 | CEO Report Highlights On November 18th teams from Ontario Shores and Waypoint had their first joint meeting with Meditech executives at their Boston office. This was a successful meeting and served to describe our vision and project. Operating plan was announced on November 23rd. Receiving inquiries around the closure of the pool. On December 21st Land and Building negotiations continued with IO and the Ministry. An agreement was reached and a letter in escrow was sent. Late December also met with the Central East LHIN around the HSAA agreement. Attended the first joint OHA, MoHLTC and LHIN quality and policy sub-committee. Looking at finding ways through incentives or penalties on how to ensure hospitals provide quality of care. In December OHA was informed by the Auditor General they | Moved by M. Boyce Seconded by D. Goldhawk Carried |
| 6.2 | In December OHA was informed by the Additor General they would pick 3 areas of focus, of which one is the stand-alone psychiatric hospitals. PIC Report Highlights Provided in the report are 2 articles from recent scientific findings around the possible connection to rehospitalization and vulnerability to suicide, and changes in semantics and syntax that differentiate which individuals are at the greatest risk of developing psychosis. Central East LHIN physician lead role report reflecting on activities within the region, highlighting success in meeting metrics. Challenges for all LHINs with supporting indicators, CE LHIN experiences the strongest proportion of repeat patients with mental health conditions. Discussion: Would the Hospital to Home (H2H) expansion be a topic for consideration at the board retreat? Could we have the Child and Adolescent hospital based MH services project information circulated to the Board? | Moved by M. Nettleton Seconded by J. Geary Carried |

| | Motion: | Moved by J. Geary |
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| | The MAC recommends the following new appointments: | Seconded by P. McDevitt Carried |
| | Courtesy Staff | |
| | Dr. Natalie Leahy, Duty Doctor, pending receipt of proof of HCP-CPR and Occupational Health clearance. Start Date: Jan 14 2016 Dr. Shelinderjit Dhaliwal, pending receipt of restricted registration license and Occupational Health clearance. Start Date: | |
| | Feb 4 2016 | |
| | Associate Staff | |
| | Dr. Beth Eayrs, Associate staff, Forensic Outpatient Service (FOS), | |
| | pending receipt of Occupational Health clearance, Vulnerable Sector | |
| | clearance, and HCP-CPR. Start date: January 18 2016. | |
| 7. | Items for Discussion | |
| 7.1 | Minister's Speech | |
| | • Provided for your information. This was followed soon after the | |
| | OHA Health Achieve by a number of announcements. Expecting there will be a consultation phase. | |
| | Will be meeting with the Group of 4 on February 1st for | |
| | discussion. | |
| 7.2 | Board Retreat Planning | |
| | Spoke with KPMG earlier this week to discuss the planning. | |
| | • Mike, Karim and Georgina discussed a number of guest speakers, | |
| | some still to be confirmed. Suggestion to ravious plans outlined from the first strategie | |
| | Suggestion to review plans outlined from the first strategic planning to see how we have progressed and to celebrate our | |
| | successes. | |
| | Notion will be to use the retreat as an opportunity to think about | |
| | what the environment looks like, and forces working in the | |
| | environment. Out of this will come some themes which will | |
| 0 | assist with the strategic planning process. | |
| 8. 8.1 | Business Arising Central East LHIN GAC Update | |
| 0.1 | Scarborough - reflected on what is happening for those suffering | |
| | with dementia and who require hospitalization. CCAC vs LHIN | |
| | role. Next meeting is March 2 nd . • Durham- Similar conversation as Scarborough. Some | |
| | conversation and questions which were more of an operational | |
| | nature. Next meeting is March 8 th . Northeast - Talked about the ALC review being done a 3 rd party. | |
| | Northeast - Talked about the ALC review being done a 3rd party. An RFP has gone out and the CEOs have been consulted. | |
| | Discussion around the number of LTC beds. Next meeting is | |
| | March 3 rd . | |
| 8.2 | IHI Conference Highlights – J. Geary | |
| | Exciting to sit in keynote addresses with 2 to 3 thousand people | |
| | from all over the world – excellent range of presentations. | |
| | Lots of discussion on patient centred care / design / engagement / collaborative design etc. Patients managing their own care. | |
| | Power balance between patient and care provider, learning to | |
| I | 2 3 21 catalité cour par partoit and care provider, realining to | ı |

| | Motion: To adjourn the meeting at 20:55 hours | Seconded by P. McDevitt Carried |
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| | | Moved by J. Butler |
| | ■ Next meeting – February 10, 2016 | |
| 10. | Next Meeting and Adjournment | |
| 9. | In-Camera | |
| | ie: Alert fatigue is exhausting. | |
| | ■ IT is the big disrupter of healthcare – unanticipated consequences | |
| | being used for self-treatment. | |
| | healthcare providers to know all of them. No control over apps | |
| | Technology – explosion of healthcare apps. Difficult for | |
| | listen to your patients. | |